

FAQ – Mobile App Login

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Summary

Target

Help all SieSales users with how to install and connect the SieSales mobile app.

Description

1. Install app from Siemens company portal on your Siemens managed mobile phone.
2. Login to SieSales

Call-to-Action



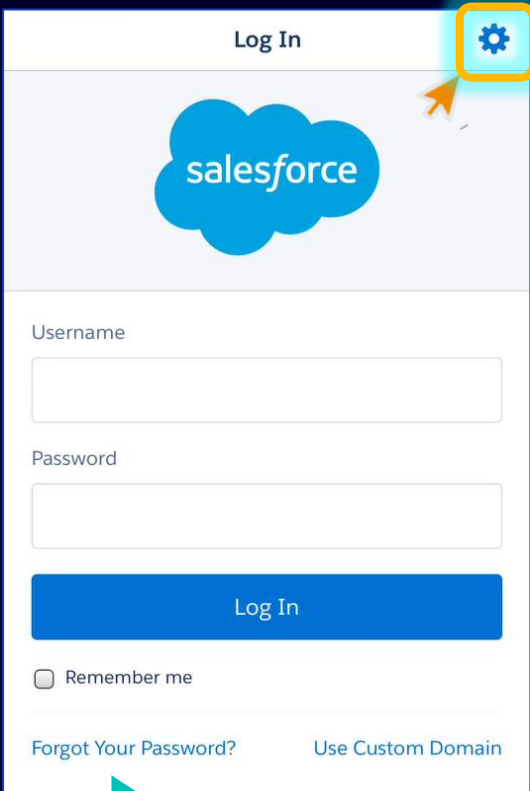
- Please use Siemens managed phones / devices
- Please install Salesforce app from Siemens company portal app catalog



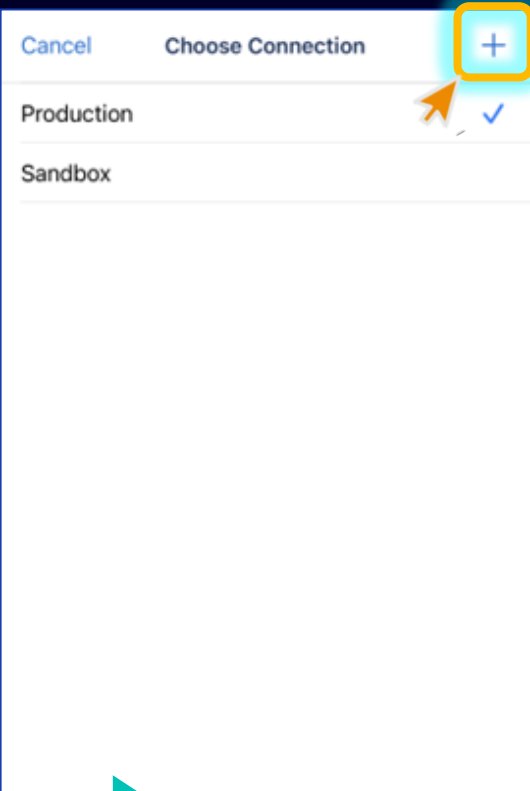
Installing SieSales mobile app with Microsoft authenticator already set up



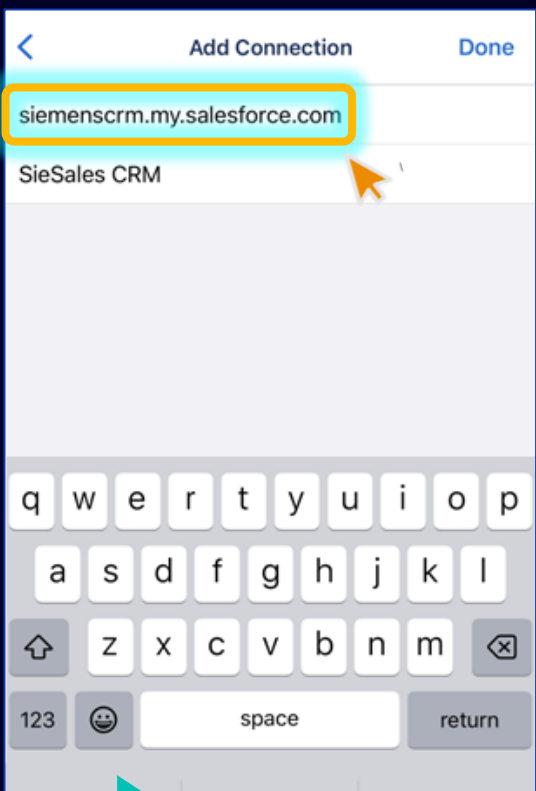
Install "Salesforce" app in your device from Siemens company portal app catalog.



Once the app is installed and open, click on the gear weal.

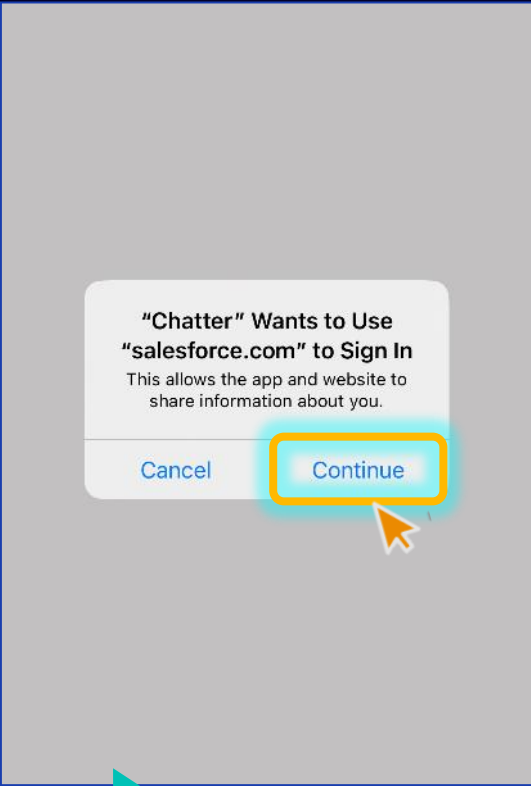


Add a new connection, select Production.

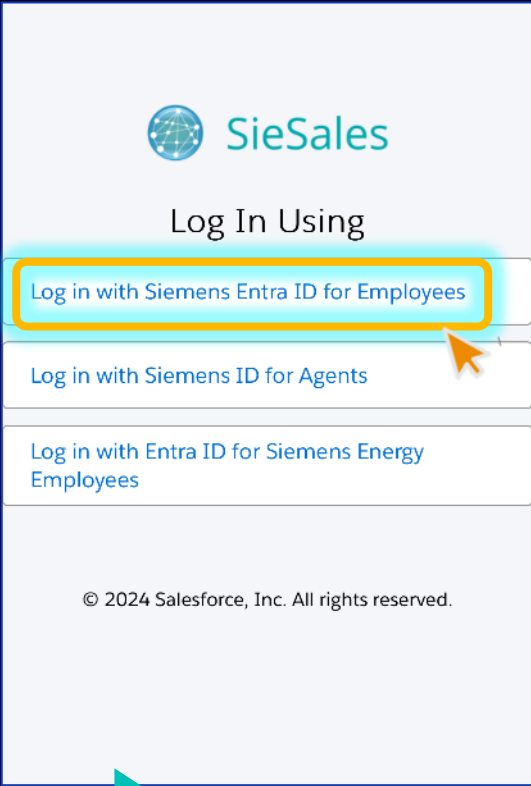


Type **siemenscrm.my.salesforce.com** and choose a corresponding label like "SieSales CRM"

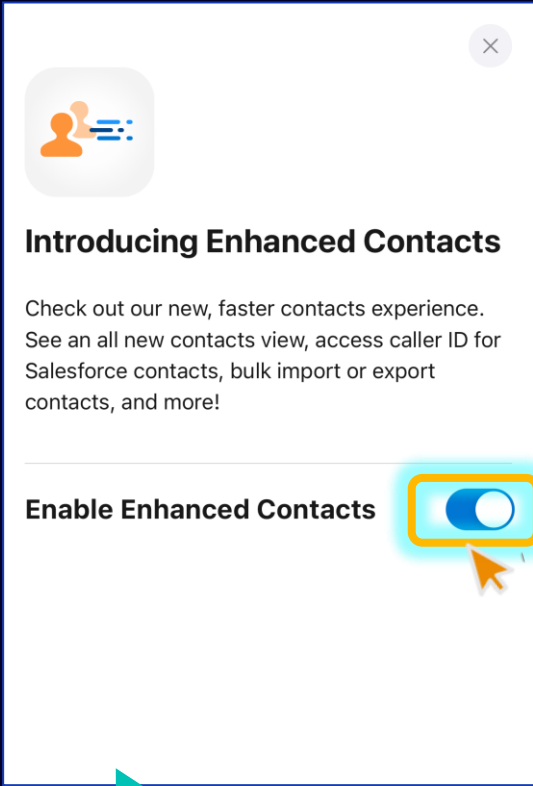
Installing SieSales mobile app with Microsoft authenticator already set up



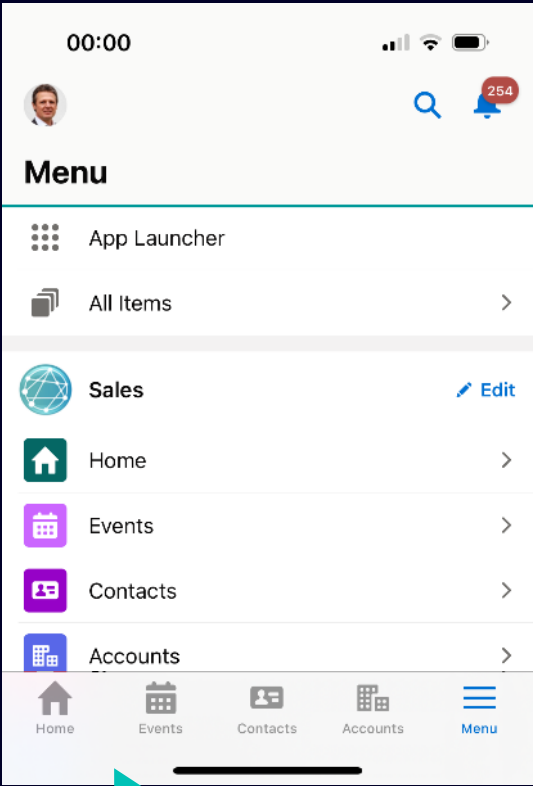
Click continue.



Log in with Siemens Entra ID for Employees. Use your Microsoft authenticator sign-in method ([see FAQs](#)).



Enable Enhanced Contacts.



Welcome to SieSales mobile.

FAQs

- **How can I add Microsoft authenticator app as sign-in method for my Siemens login?**

Go to <https://myaccount.microsoft.com> → Security info → Add Microsoft authenticator as sign-in method.

More information can be found in the Entra ID multi-factor authentication wiki ([click here](#) → [Authenticator App](#)).

- **Can I download Salesforce mobile app also from Apple store or Google play?**

Yes, but there could be login issues to SieSales. If your Salesforce mobile does not recognize your phone to be a Siemens managed phone (i.e. with Siemens company portal in place) the Siemens Zero Trust policy will block your login. You might get a login error message “You can’t get there from here. This application contains sensitive information and can only be accessed from Devices or client applications that meet Siemens AG management compliance policy”.