

SFS iPortal Mobile Guide

Access on the go!



How do you get it?

Follow these steps

Pre-Requisites

Must...

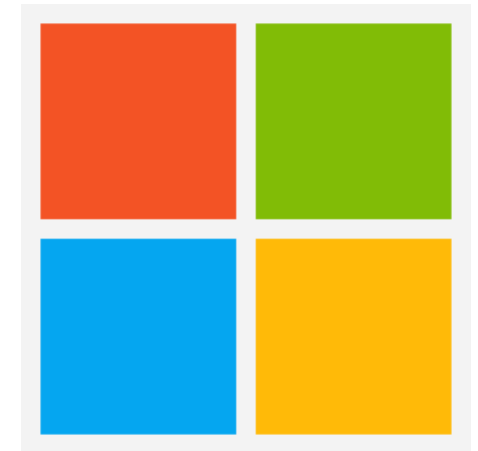
- Be an apple device
- Be able to authenticate (PingID)
- Have your windows login info*
- Have your Microsoft login info.

Preferred

- Siemens mobile device (mobile or tablet)
- Safari**

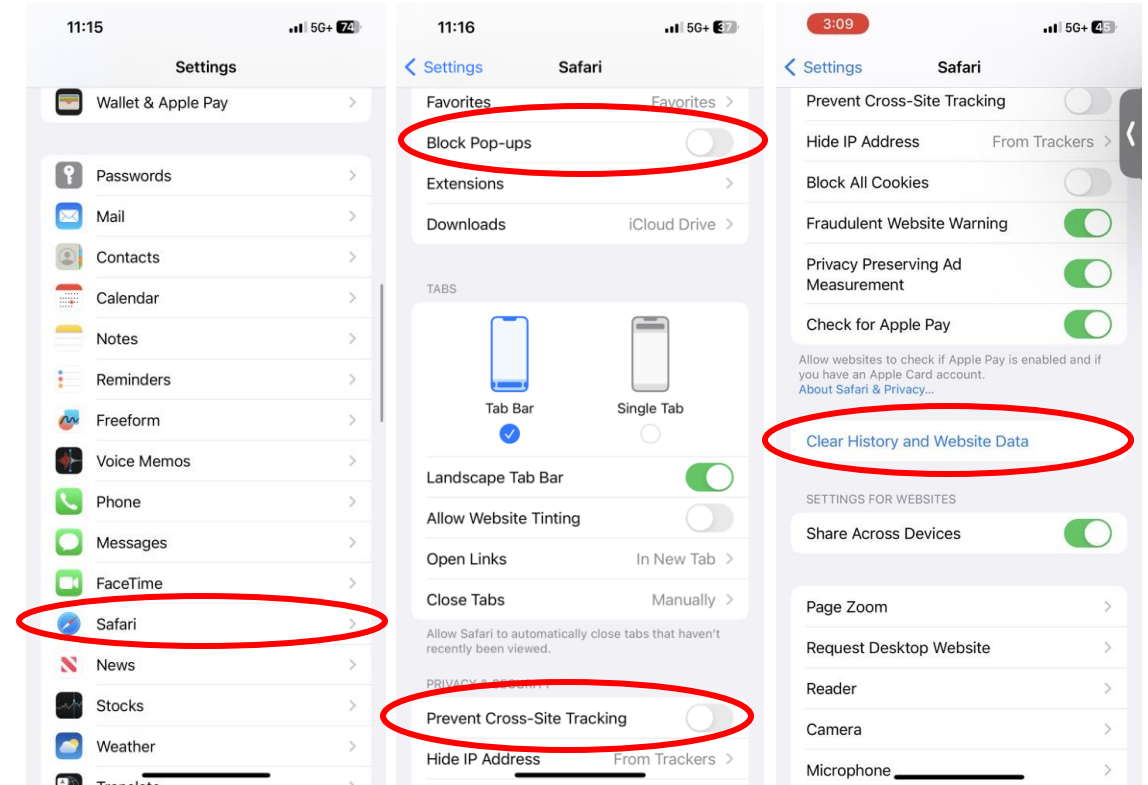
*More info on how to find this info if you don't know it in the appendix**

*Safari is greatly preferred but there is more info on other browsers in appendix***



Phase 1: Enable Stream & Chatbot

1. Open settings and scroll down until you see safari and select it
2. Scroll down slightly until you see the bar that says Block Pop-ups
3. Make sure this setting is **OFF** (to allow access to Chatbot)
4. Scroll down slightly until you see the bar that says Prevent cross-site tracking
5. Make sure this setting is **OFF** (to enable streaming videos inside the iPortal)
6. Clear History and website Data



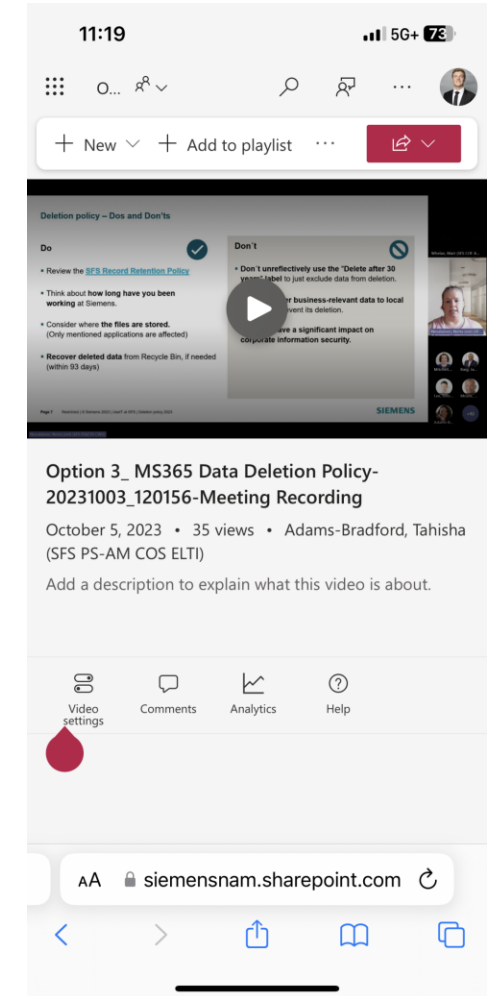
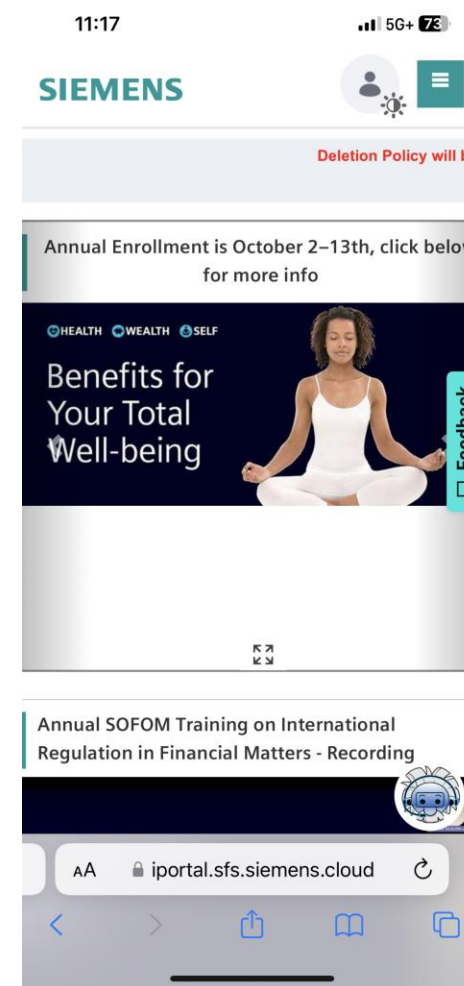
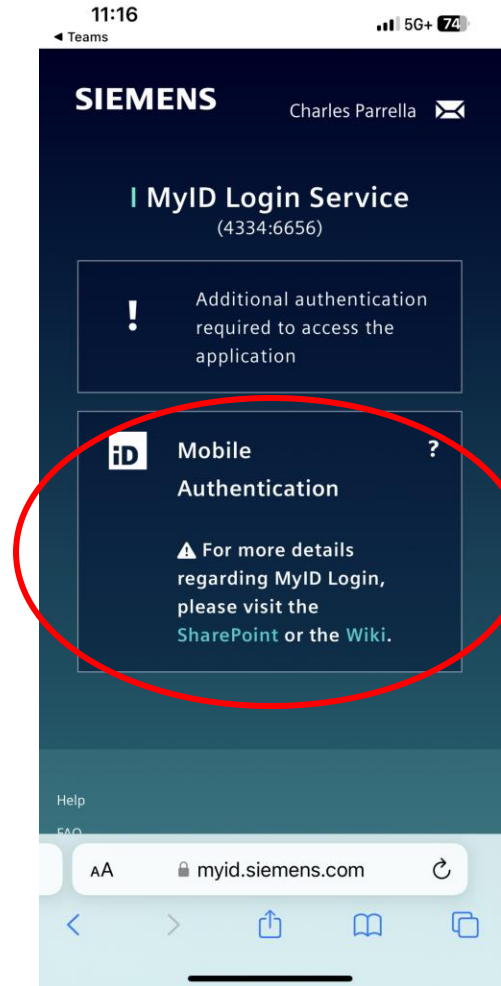
Phase 2: Access

Portal Access

1. Open Safari
2. Go to the [iPortal](#) website
3. Select email and log in using your windows info
4. Select mobile authentication and complete authentication process

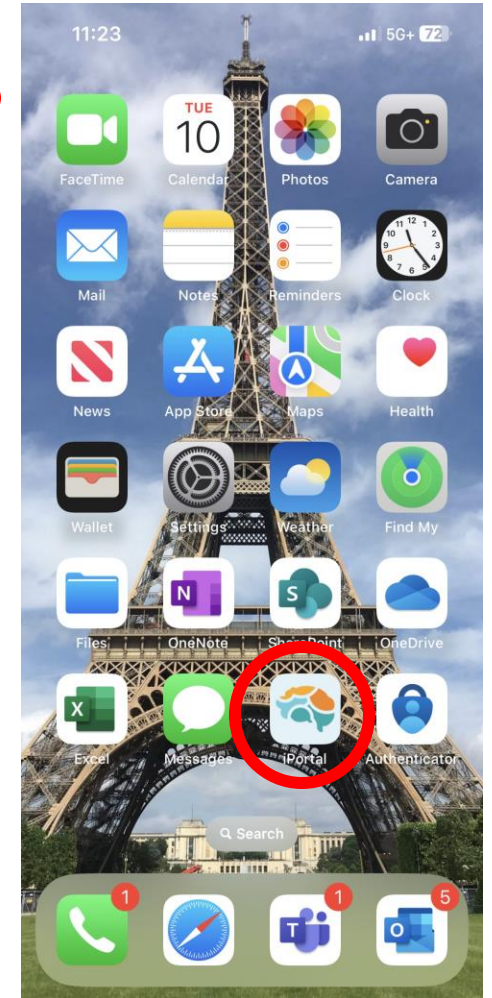
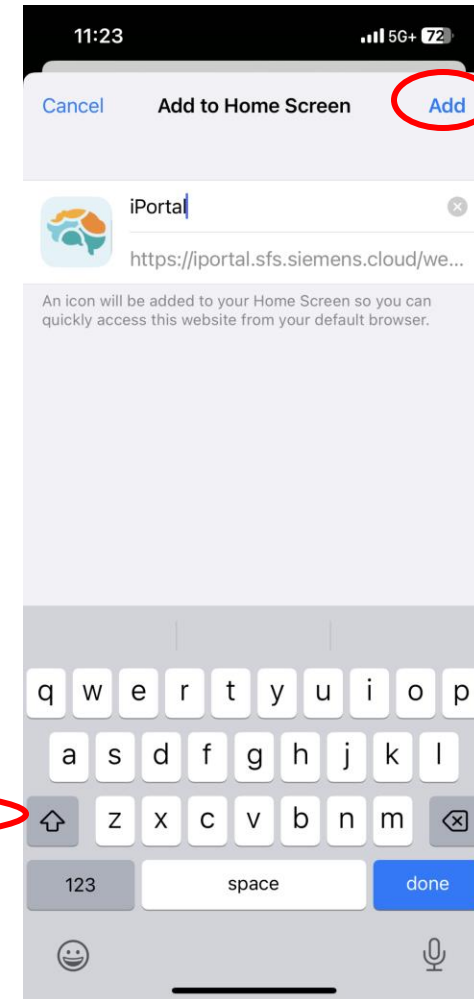
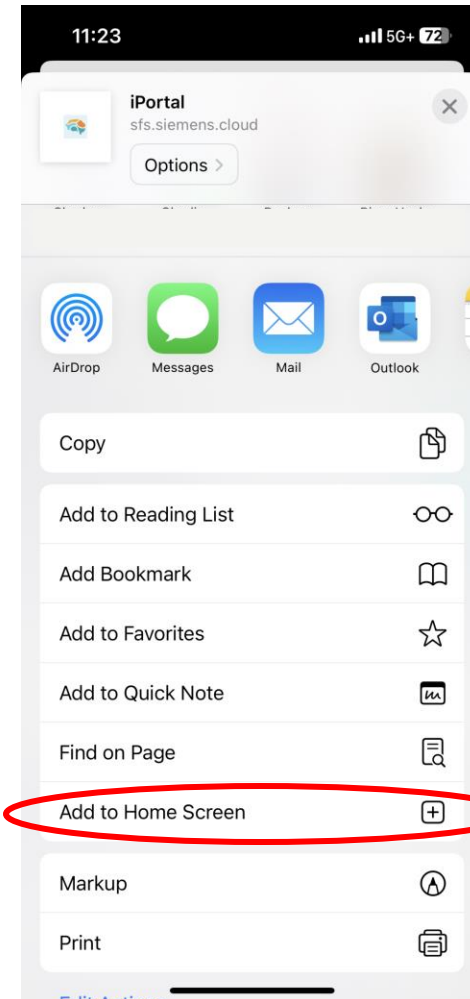
Enable videos

1. On any of the boxes on the homepage of that may say “looks like there is an issue” select try again
2. Once it loads select sign in to Microsoft stream and log in using your Microsoft info



Phase 3: Home Screen Shortcut

1. On the bottom of the screen in the middle, Select the box with the up-arrow icon.
2. On the menu that pops up select Add to home screen option (box with plus inside)
3. Select add



Congratulations!

You now have easy access to the iPortal from mobile devices!

Final Notes

- If using an iPad/tablet , it is recommended to use it in landscape mode for best viewing
- To use the “Einstein” chatbot for assistance in navigating the portal you need to go back to Safari in the settings menu and disable popup Blocking. Unfortunately, you can't disable it for specific sites so use at your own discretion.

Contact

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