

How to get
IT support at
SFS AM



UseIT at
SFS

SFS IT Support

Are you having an issue?

Are you in the office or remote?



Self-service support

MyIT Digital Assistant



Viva Engage communities



M365 Technical Wiki

 **M365 Technical Wiki @Siemens**

This is the official M365 Technical Wiki for Advanced Technical Information.

In contrast to the [M365 Hub](#), which aligns with the UseIT Principles, M365 Wiki stores information for Power Users, Administrators and Users who are interested in the technical core of M365.

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Help section & Microsoft Support

 **Help**

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Help for Microsoft Teams


Change your background
Learn more


What is Teams Premium?
Learn more


Switch to the new Teams
Get started


Get started
The first things to know about everything
Chat
One-on-one, in a group, or with yourself
Meetings
Join anytime, anywhere, from any device
Teams & channels
Get people to get something big done
Notifications & settings
The way you work, and all of Teams
Calls & devices
Schedule, attend or make calls on the fly

IT Support in SFS AM

What do we support?

All IT related topics, including but not limited to:

- Computer issues
- Printing
- PKI/Encryption
- Microsoft 365 solutions
- Onboarding/Offboarding
- Microsoft Meeting Room Support
- A/V Support



IT Support in SFS AM

How to get support



Visit the Techbar in Iselin or Malvern

🕒 07:00 to 18:00 EST (Monday to Friday)



Call us: 732-590-6600



Email us:
itservicedesk.sfs@internal.siemens.com

IT Support team



Matthew DeCillis



Dharmesh Patel



Dermigny
James



Lateon
Peterson



Jason
Glazner